

No. RT-23018/48/2019-T
Government of India
Ministry of Road Transport & Highways

1, Parliament Street,
Transport Bhawan, New Delhi
Dated: 21st August, 2019

To

The Principal Secretary (Transport)/ Secretary (Transport)
The Managing Director of STUs of all States and UTs

**Subject: Maintaining cleanliness in public transport buses and at bus stands/
bus stops reg.**

Sir/Madam,

In order to reduce the numbers of private vehicles and consequent congestion as well as vehicular pollution on roads, we need to take effective steps that would give a boost to public transportation.

2. It is a known fact that the quality of service has a direct bearing on the numbers of people using public transport modes. One of the ways to increase adoption of public transport systems is to ensure efficiency of operations and pay adequate attention to cleanliness in buses and on bus stands.

3. Hence is requested that as a part of the Swachh Bharat Mission, the State Road Transport Undertakings may kindly conduct a special drive to ensure clean transport for all citizens. A standard operating procedure may therefore be notified to all the STUs for this purpose and efforts may be undertaken to enforce implementation of the same. The aggregators may also be asked to ensure that the vehicles offered by them for shared mobility are clean and well maintained.

4. It is suggested that Independent audits to evaluate cleanliness be undertaken to ensure that the eco system for cleanliness is functional. This would help in attracting more people towards buses and provide a healthy and pleasant travel experience to all commuters.

Yours sincerely,



(Abhay Damle)

Joint Secretary to the Government of India